



Certificate in Patient Safety Complaints Advocacy
GROUP 1 Dublin COURSE Schedule: May – July 2019

LOCATION/GROUP:	DUBLIN – Group 1
Online Applications deadline:	Friday, 12th April 2019
Informal Interviews & Information Session:	Tuesday 16th April 2019, 12pm – 3pm at OTC Offices, Prospect Hall, Willowfield Park, Goatstown, Dublin D14 P9E4. Tel: (01) 2988544.
Course Commences: Initial Tasks to complete: Online Induction and PreReading	Tuesday, 7th May 2019 (Total study time required: 4 hours approx)
BLOCK 1	
Workshops Venue:	Dargan Building, HSE, Heuston South Quarter, Dublin 8
Workshops 1 & 2	1. Tuesday, 14th May 2019 2. Wednesday, 15th May 2019
Workshop 3	3. Tuesday, 28th May 2019
BLOCK 2	
Workshops Venue:	Wynn's Hotel, Lower Abbey Street. https://www.wynnshotel.ie/
Workshops 4 & 5	4. Monday, 10th June 2019 5. Tuesday, 11th June 2019
Workshop 6:	6. Tuesday, 25th June 2019
Assignment Submission deadline:	Monday, 22nd July 2019
Provisional Grade and Feedback	Week of 2nd September 2019
OTC Conferring Ceremony	Saturday, 16th November 2019

All workshops begin at 10.00 am unless otherwise stated.

Last updated: 02 May 2019 – provisional