

Certificate in Patient Safety Complaints Advocacy	
GROUP 3 - Galway	
COURSE Schedule: September 2019 - December 2019	
LOCATION/GROUP:	Galway – Group 3
Online Applications deadline:	Friday, 30 th August 2019
Informal Interviews &	Monday, 9 th September 2019 (Location TBC)
Information Session:	
Course Commences: Initial Tasks to complete:	From 30 th September 2019
Online Induction and PreReading	(Total study time required: 4 hours approx)
BLOCK 1	
Workshops Venue:	Merlin Park University Hospital
Workshops 1 & 2	1. Tuesday, 8 th October 2019
	2. Wednesday, 9 th October 2019
Workshop 3	3. Tuesday, 22nd October 2019
BLOCK 2	
Workshops 4 & 5	4. Tuesday, 5 th November 2019
	5. Wednesday, 6 th November 2019
Workshop 6:	6. Tuesday, 19 th November 2019
	Mendeu (C th December 2010
Assignment Submission deadline:	Monday, 16 th December 2019
Provisional Grade and Feedback	Week of 20 th January 2020
OTC Conferring Ceremony	твс

All workshops begin at 10.00am unless otherwise stated.Last updated: 13 June 2019 – provisional