

Certificate in Patient Safety Complaints Advocacy	
GROUP 3 - Galway	
COURSE Schedule: September 2019 - December 2019	
LOCATION/GROUP:	Galway – Group 3
Online Applications deadline:	Friday, 30 <sup>th</sup> August 2019
Informal Interviews & Information Session:	Monday, 9 <sup>th</sup> September 2019 (Location TBC)
Course Commences: Initial Tasks to complete: Online Induction and PreReading	From 30 <sup>th</sup> September 2019 (Total study time required: 4 hours approx)
BLOCK 1	
Workshops Venue:	Location TBC
Workshops 1 & 2	1. Tuesday, 8 <sup>th</sup> October 2019
	2. Wednesday, 9 <sup>th</sup> October 2019
Workshop 3	3. Tuesday, 22nd October 2019
BLOCK 2	
Workshops 4 & 5	4. Tuesday, 5 <sup>th</sup> November 2019
	5. Wednesday, 6 <sup>th</sup> November 2019
Workshop 6:	6. Tuesday, 19 <sup>th</sup> November 2019
Assignment Submission deadline:	Monday, 16 <sup>th</sup> December 2019
Provisional Grade and Feedback	Week of 20 <sup>th</sup> January 2020
OTC Conferring Ceremony	твс

All workshops begin at 10.00am unless otherwise stated. Last updated: 01 August 2019 - provisional