



Certificate in Patient Safety Complaints Advocacy

GROUP 3 - Galway

COURSE Schedule: September 2019 - December 2019

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| LOCATION/GROUP: | Galway – Group 3 |
| Online Applications deadline: | Friday, 30th August 2019 |
| Informal Interviews & Information Session: | Monday, 9th September 2019 – Telephone Interviews |
| Course Commences: Initial Tasks to complete: Online Induction and PreReading | From 30th September 2019 (Total study time required: 4 hours approx) |
| BLOCK 1 | |
| Workshops Venue: | Clayton Hotel Galway |
| Workshops 1 & 2 | 1. Tuesday, 8th October 2019 2. Wednesday, 9th October 2019 |
| Workshop 3 | 3. Tuesday, 22nd October 2019 |
| BLOCK 2 | |
| Workshops 4 & 5 | 4. Tuesday, 5th November 2019 5. Wednesday, 6th November 2019 |
| Workshop 6: | 6. Tuesday, 19th November 2019 |
| Assignment Submission deadline: | Monday, 16th December 2019 |
| Provisional Grade and Feedback | Week of 20th January 2020 |
| OTC Conferring Ceremony | TBC |

All workshops begin at 10.00am unless otherwise stated. Last updated: 16 September 2019 – provisional