



Dear Colleagues,

Can you believe it's almost the end of May! Where is the time going? It won't be long before managers and staff start planning education and training projects for the end of 2022 and beyond.

In the meantime, we have a significant number of applications to process for our Social Care degree courses, coupled with allocating final places on our last management course before the summer break which will help PICs to become compliant with HIQA management qualification requirements. Plus our latest blog is all about good communication - which underpins almost all of our training options.

Lastly, we give mention to some significant staff changes at the OTC that we wish to share, including the retirement of our long-serving colleague, Judy Kavanagh.



Big Question: **How will I fit a Social Care degree into my busy life?**

As people from all around Ireland continue to consider their social care degree options this year, we answer the question that is always first on people's lips - 'How will I fit a social care degree into my busy life?'

Deadline for the summer cohort of applicants is June 30th with an Open Information session planned for June 9th. [More info here.](#)



HIQA compliant management course, 100% online, apply by June 3rd

HIQA requires that all staff who hold management positions be compliant with their guidelines by holding a person centred management qualification. The good news is that our upcoming short course (100% online) will quickly allow staff to begin to reach this requirement. Click on the link to learn more:

[- Managing Service Quality & Safeguarding](#)

The Gorilla in the Room!! OTC blog focusing on Communications



“The single biggest problem in communication is the illusion that it has taken place” (George Bernard Shaw). Have you ever heard of the Gorilla Experiment? It is a fascinating look at the complexities of communication and how we can be very easily distracted when receiving a message. Anthony Moyles, our Associate Tutor (BA in Social Care), takes us through it [HERE](#).

OTC Team News: Retirement news and new hires



We are delighted to announce the promotion of Louise Littlefield as our new Administration Manager. She takes over from Judy Kavanagh who recently retired after a hugely successful career with the OTC. Judy was the essence of the OTC soul and values and we wish her the best in the years to come! Read staff bios [HERE](#).

OTC is seeking to hire a suitably qualified person for the role of '**Head of Quality and Academic Affairs**' at the OTC. Informal enquiries can be sent to Raymond Watson at raymond.watson@opentrainingcollege.com.

Thank you for reading our newsletter.

Best wishes,
Conor & the OTC Team

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