

## **Certificate in Human Service manager Skills**

## QQI Microcredential, Level 6

## **20 Credits**

## Winter Schedule 2024:

Module 1	Key Management Skills
Start: Online access to materials	25 <sup>th</sup> November 2024
Zoom Workshop	Monday 2 <sup>nd</sup> December 2024 / 10.00.am to 3.00.pm
Assignment submission	Sunday 9 <sup>th</sup> February 2025
Format	Online delivery

Module 2	Managing Service Quality and Safeguarding
Start: Online access to materials	10 <sup>th</sup> February 2025
Zoom Workshop	Tuesday 18 <sup>th</sup> February 2025 / 10.00.am to 3.00.pm
Assignment submission	Sunday 27 <sup>th</sup> April 2025
Format	Online delivery