



Certificate in Human Service manager Skills

QI Microcredential, Level 6

20 Credits

Spring Schedule 2025: online applications due by January 15th

Module 1	Key Management Skills
Start: Online access to materials	20 th January 2025
Zoom Workshop	Monday 27 th January 2025 / 10.00.am to 3.00.pm
Assignment submission	Monday 13 th April 2025
Format	Online delivery

Module 2	Managing Service Quality and Safeguarding
Start: Online access to materials	14 th April 2025
Zoom Workshop	22 nd April 2025 / 10.00.am to 3.00.pm
Assignment submission	6 th July 2025
Format	Online delivery