



Dear Colleagues,

Happy New Year! Wishing you all a joyous and prosperous 2025!

Why not kick off the new year with some upskilling courses for you or your team? Applications are closing soon so please check the details below.

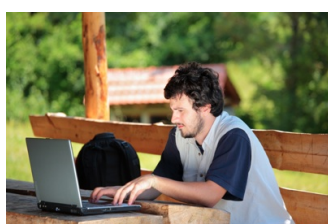
First up is our new management microcredential course - the [Certificate in Human Service Manager Skills](#) - which is a Special Purpose QQI Award at Level 6.



This is a short online course that is perfect for those in, or seeking PIC or PPIM roles, and meets the HIQA compliance standard requiring that all frontline managers possess a management qualification. As you would expect from the OTC, this course is delivered by tutors with actual frontline experience and the course assignments tackle issues that students are likely to face in the workplace.

Course features:

- Delivered online and totally flexible
- Only two online zoom workshops to attend throughout the course
- Flexible, user-friendly online interface for daily interactions
- Price per participant for this two-module, QQI award is €599



More course details can be found [HERE](#)

Online applications are due next week. Please do not delay. The last 2 courses sold out!

Calling all Job Coaches or Employment Facilitators!

Our [Certificate in Supported Employment](#) course is now taking applications. The course is due to start on February 17th with a 1-hour



orientation session that explains the format of the course and our award winning elearning platform. Only 4 online workshop events to attend.

Successful completion of the 12-week course will provide you with the tools required to facilitate job seekers into work experience/job sampling and/or supported employment opportunities.

More course details can be found [HERE](#)

Do you wish to learn to better advocate for patients?

Our short 12-week [Certificate in Patient Safety Complaints Advocacy](#) course is due to deliver again in February.

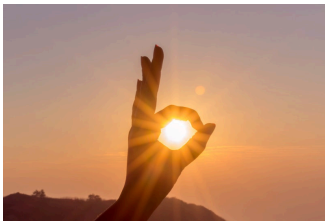


This course is intended for people who will be working as advocates for patients wishing to make complaints about the service they or a family member has received from state-funded health or social services. Those participating in the course may be employees of the Patient Advocacy Service, working as advocates from independent Advocacy services or may be working as Patient Advocates within the HSE. The price is €1,050 per person. Learn more about the course [HERE](#).

Please express your interest now!

Want to become a qualified trainer for your organisation?

A modern day version of the 'Train the Trainer' course from years past, the [Certificate in Training and Development](#) is available to start on February 28th. Delivered online, students can upskill in 12 weeks and earn a QQI qualification at level 6.



The course is aimed at individuals already involved in designing and delivering training as part of a project; and team leaders, supervisors and managers required to plan, deliver and/or evaluate training in their workplace. Fees are €740 per student.

More course details can be found [HERE](#).

The OTC is of the sector, for the sector!

Best wishes,
Conor
086 0756580
cmurray@opentrainingcollege.com

PS Please feel free to forward this to an interested colleague. Thank you.

OTC, Willowfield Park, Goatstown, Dublin 14
Tel: 01-2988544
Email: info@opentrainingcollege.com

