



Certificate in Human Service Manager Skills

QQI Microcredential, Level 6, 20 Credits

Group 1 2026: online applications due 12th January, 2026

Module One	Key Management Skills
Start: Online access to materials	19 th January 2026
Workshop (In-person, OTC offices, Willowfield Park, Goatstown, D14 P9E4)	26 th January 2026/9:30am- 4:00pm
Assignment Submission	2 nd March 2026 (results posted by 13 th April 2026)
Course Format	Blended
Module Two	Managing Service Quality & Safeguarding
Start: Online access to materials	23 rd February 2026
Workshop (In-person, OTC offices, Willowfield Park, Goatstown, D14 P9E4)	3 rd March 2026/9:30am- 4:00pm
Assignment Submission	13 th April 2026 (results posted by 25 th May 2026)
Course Format	Blended