



## Certificate in Human Service Manager Skills

QQI Microcredential, Level 6

20 Credits

**Group 2 2026: online applications due 23<sup>rd</sup> February 2026**

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| <b>Module One</b>                                   | <b>Key Management Skills</b>   |
| Start: Online access to materials                   | 2 <sup>nd</sup> March 2026   |
| Workshop (In-person, Marino Institute of Education) | 10 <sup>th</sup> March 2026/9:30am- 4:00pm   |
| Assignment Submission                               | 20 <sup>th</sup> April 2026<br><i>(results posted by 2<sup>nd</sup> June 2026)</i> |
| Format  | Blended  |
| <b>Module Two</b>                                   | <b>Managing Service Quality &amp; Safeguarding</b>                                 |
| Start: Online access to materials                   | 7 <sup>th</sup> April 2026   |
| Workshop (In-person, Marino Institute of Education) | 14 <sup>th</sup> April 2026/9:30am- 4:00pm   |
| Assignment Submission                               | 25 <sup>th</sup> May 2026<br><i>(results posted by 6<sup>th</sup> July 2026)</i>   |
| Format  | Blended  |